

From: Keith Steensma
To: Microsoft ATR
Date: 11/16/01 10:30am
Subject: If you think -

that the agreement with Microsoft is going to change the way that they do business, you must have a vacuum in the bone structure between your ears. Unless Microsoft is severly 'punished', business will be back to normal the day after the agreement is signed.

And I am a Microsoft shareholder.

--

ö;ö

Keith Steensma
Jacksonville, Arkansas